

1  Agency Relations and
Customer Service

6  Central Procurement
Office as a Strategic
Leader


2  Continuous Improvement
Methodologies

7  Innovative IT
Procurement Processes
and Collaboration

3  Contract Administration

8  Promoting Training
and Certification
for a World-Class
Procurement Profession

4  Maximizing
E-Procurement
Solution Utilization
and Functionality

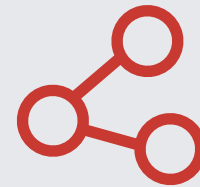
9  Expanding State and
Local Utilization
of Cooperative
Purchasing Contracts

5  Measuring Success and
Procurement Metrics

10  Transparency

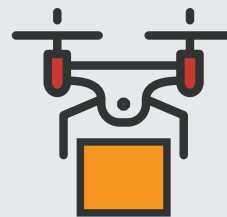
1  Utilizing Business Intelligence Tools and Data to Improve Decision Making

2 Shared or Collaborative IT Services Across the Enterprise



3  Moving from Supply Chain to Value Chain

4 Procuring Emerging Technologies



5  Transition and Change Management Strategies